

**Examples of Questions, areas of competence being tested  
and in what context**

		CONTEXT			
		Care of Patients	Working With Colleagues	Society	Personal Responsibility
AREA OF COMPETENCE	Communication	<p>Breaking Bad News Favourite Consultation Models and how such a model helps in xxx Principles of verbal and non-verbal communication (generally) What do you understand by the term "a doctor-centred consultation"? Patients with communication disabilities</p>	<p>Communication between different members of the practice team How do you decide who is to chair your PHCT meeting Effective information transfer Violence in practice Information flows inside and outside the practice</p>	<p>Internet GPs and the media – eg how would you decide whether to take part in a radio phone-in?</p>	<p>Awareness and strategies for improving your own communication skills. Empathy Listening Use of video recordings</p>
	Professional Values – usually involves decision making based on sound ethical principles moral and ethical principles	<p>Confidentiality Dealing with terminally ill patients about their illness e.g. relative who wants you not to tell the patient Patient autonomy implications of styles of practice</p>	<p>PCTs Sick colleagues roles of health professionals working as a member of a team dealing with conflicting interests</p>	<p>Core Values GP's role in rationing cultural and societal influences moral issues</p>	<p>Medico-legal issues Flexibility and tolerance Duties of a Doctor (GMC) What ethical principles guide your decision making?</p>
	Personal & Professional Growth	<p>What effect does the rising number of non-principals have on patient care? How does employing locums affect patient care?</p>	<p>Leadership Change Management Team Building</p>	<p>Needs assessment Assessment against external standards, re-accreditation</p>	<p>Keeping up to date Identifying your learning needs Recognising/Preventing Burnout Appraisal Evaluation CPD Managing resources CME Regular review of own and practice's educational needs and performance Awareness of potential for and signs of stress/burnout in self and colleagues Assessment against internal standards e.g. practice audits</p>